

## DAFTAR PUSTAKA

- Abdullah, M. (2015). Metodologi Penelitian Kuantitatif. In *Aswaja Pressindo* (1st ed.). Aswaja Pressindo.
- Alam, D. R., Girsang, E., & R. Nasution, S. L. (2021). *Identification of Influence Factors on Waiting Time of Prescription Services for Outpatient*. *Himbep 2020*, 23–29. <https://doi.org/10.5220/0010286300230029>
- Alkhatib, H., Jalouqa, S., & Maraqa, N. (2019). Prevalence, Determinants, And Characteristics Of Extemporaneous Compounding In Jordanian Pharmacies. *BMC Health Services Research*, 19(1), 1–19.
- Alodan, A., Alalshaikh, G., Alqasabi, H., Alomran, S., Abdelhadi, A., & Alkhayyal, B. (2020). Studying the Efficiency of Waiting Time in Outpatient Pharmacy. *MethodsX*, 7. <https://doi.org/10.1016/j.mex.2020.100913>
- Alofabi, M. O., & Erhun, W. O. (2003). Patients' response to waiting time in an out-patient pharmacy at a tertiary care hospital. *Tropical Journal of Pharmaceutical Research*, 2(2), 207–214. <https://doi.org/10.7324/JAPS.2012.21018>
- Arini, H. D., Y, A. N., & Suwastini, A. (2020). Waktu Tunggu Pelayanan Resep Di Depo Farmasi RS X. *Lombok Journal of Science (LJS)*, 2(2), 40–46.
- Athfaal, T. (2019). *Waktu Tunggu Pelayanan Resep Pasien Rawat Jalan di RSI PKU Muhammadiyah Singkil Kabupaten Tegal*. 09, 1–6.
- Campbell, E., Elston, D., & Straughan, C. (2020). A Review Of The Clinical Indications, General Principles And Techniques Related To Compounding. *J Am Acad Dermatol. National Library Of Medicine*, 1(1), 83–179. <https://doi.org/https://doi.org/10.1016/j.jaad.2019.10.038>
- Dooms, & Carvalho. (2018). Compounded Medication For Patients With Rare Diseases. *Orphanet J Rare Dis*, 13(I), 1–8.
- Ekasari, F. D., & Bachtiar, A. (2019). Analysis of Waiting Time for Pharmaceutical Services Cempaka Putih Hospital. *The 5th International Conference on Public Health*, 480–486. <https://doi.org/10.26911/theicph.2019.04.42>
- Fauzia, U., Setiawati, E. P., & Surahman, E. S. (2017). Analysis of Waiting Time for Filing Prescriptions in Hospital Pharmacy. *Pharmacology and Clinical Pharmacy Research*, 2(3). <https://doi.org/10.15416/pcpr.v2i3.16226>
- Fitriah, R., Sinaga, G., & Mardiaty, N. (2019). Analisis Waktu Tunggu Pelayanan Resep Racikan dan Non Racikan Di Instalasi Farmasi Unit Rawat Jalan RS Suaka Insan Banjarmasin. *Borneo Journal Of Pharmascientech*, 3(1), 1–19. <http://www.scopus.com/inward/record.url?eid=2-s2.0-84865607390&partnerID=tZOtx3y1%0Ahttp://books.google.com/books?hl=en&lr=&id=2LIMMD9FVXkC&oi=fnd&pg=PR5&>

dq=Principles+of+Digital+Image+Processing+fundamental+techniques&am  
p;ots=HjrHeuS\_

- Goldratt, E. M. (2008). *Theory Of Constraints* (Vol. 82). The North River Press.
- Iman, A. T., & Lena, D. (2017). *MANAJEMEN MUTU INFORMASI KESEHATAN I: QUALITY ASSURANCE*. [http://bppsdmk.kemkes.go.id/pusdiksdmk/wp-content/uploads/2017/11/MMIK-I\\_FINAL\\_SC\\_26\\_12\\_2017.pdf](http://bppsdmk.kemkes.go.id/pusdiksdmk/wp-content/uploads/2017/11/MMIK-I_FINAL_SC_26_12_2017.pdf)
- Indartono, S. (2017). *PENGANTAR MANAJEMEN* (1st ed., Vol. 1). Yukaprint.
- Instalasi Farmasi RSHDMG. (2022). *Pedoman Pengorganisasian Instalasi Farmasi RS Hermina Daan Mogot*.
- Jannah, Seruni, E. N., & Rochmah. (2020). CONSTRAINTS IN WAITING TIME OF HOSPITAL PHARMACY SERVICES. *JUMMEC, I*, 84–90.
- Jas, A. (2009). *Perihal Resep Dan Dosis* (2nd ed.). USU Press.
- Katrinnada Purwandari, N., Suryoputro, A., Pawelas Arso Bagian Administrasi dan Kebijakan Kesehatan, S., & Kesehatan Masyarakat, F. (2017). ANALISIS WAKTU TUNGGU PELAYANAN RESEP PASIEN RAWAT JALAN DI DEPO FARMASI GEDUNG MCEB RS ISLAM SULTAN AGUNG SEMARANG. *Jurnal Kesehatan Masyarakat*, 5(1), 103–110. <http://ejournal-s1.undip.ac.id/index.php/jkm>
- Kemkes RI. (2011). Modul Penggunaan Obat Rasional 2011. In *Modul Penggunaan Obat Rasional* (pp. 3–4). Kementerian Kesehatan RI.
- Kementerian Kesehatan RI. (2004a). Keputusan Menteri Kesehatan No. 1027 tentang Standar Pelayanan Kefarmasian Di Apotek. In *Kementerian Kesehatan RI* (pp. 1–12). Kementerian Kesehatan RI.
- Kementerian Kesehatan RI. (2004b). *Keputusan Menteri Kesehatan RI No 1197/MENKES/SK/X/2004 Tentang Standar Pelayanan Farmasi di Rumah Sakit* (pp. 14–15). Kementerian Kesehatan RI.
- Kementerian Kesehatan RI. (2008). *Kepmenkes No: 129/Menkes/SK/II/2008 Tentang Standar Pelayanan Minimal RS* (No. 129; pp. 1–55). Kementerian Kesehatan RI.
- Kementerian Kesehatan RI. (2014). *Peraturan Menteri Kesehatan Republik Indonesia Nomor 56 Tahun 2014 Tentang Klasifikasi Dan Perizinan Rumah Sakit*. Kementerian Kesehatan RI.
- Kementerian Kesehatan RI. (2016). *Peraturan Menteri Kesehatan Republik Indonesia No. 72 Tahun 2016 Tentang Standar Pelayanan Kefarmasian Di Rumah Sakit*.

- Kementerian Kesehatan RI. (2019a). Petunjuk Teknis Standar Pelayanan Kefarmasian Di Rumah Sakit. In *Petunjuk Teknis Standar Pelayanan Kefarmasian di Rumah Sakit. Kementerian Kesehatan RI* (Vol. 7, Issue 2).
- Kementerian Kesehatan RI. (2019b). *Petunjuk Teknis Standar Pelayanan Kefarmasian DI Rumah Sakit*. Kemendikbud.
- Kementerian Kesehatan RI. (2020). Peraturan Menteri Kesehatan Republik Indonesia Nomor 3 Tahun 2020. In *Implementation Science* (Vol. 39, Issue 1, pp. 1–15). Kementerian Kesehatan RI. <https://peraturan.bpk.go.id/Home/Details/152506/permenkes-no-3-tahun-2020>
- Kementerian Kesehatan RI. (2022). *Peraturan Menteri Kesehatan Republik Indonesia Nomor 30 Tahun 2022 Tentang Indikator Nasional Mutu Pelayanan Kesehatan Tempat Praktik Mandiri Dokter dan Dokter Gigi, Klinik, Pusat Kesehatan Masyarakat, Rumah Sakit, Maboratorium Kesehatan Dan Unit Transfus* (30/2022; pp. 1–94). Kementerian Kesehatan RI.
- Kristia, E., Astuti, A., Sriatmi, A., & Agushybana, F. (2022). FACTORS AFFECTING WAITING TIME FOR OUTPATIENT PRESCRIPTION DRUGS IN HOSPITALS. *Medical Sains*, 7(4), 861–872.
- Manisha, Andriyani, R. D., & Ilham, M. A. (2021). Faktor yang berhubungan dengan waktu tunggu pasien pada bagian farmasi Di Rsu. Mitra Medika. *Jurnal Kesehatan Dan Masyarakat*, 1(8), 89–94.
- Masram, & Mu'ah. (2017). *MANAJEMEN SUMBER DAYA MANUSIA P R O F E S I O N A L* (Pertama). Zifatama Publisher.
- Meila, O., Pontoan, J., & Illian, D. N. (2020). Evaluasi Waktu Tunggu Pelayanan Obat di Instalasi Farmasi Rawat Jalan RS X.pdf. *Sainstech Farma*, 13(1), 37–39.
- Miftahudin. (2019). ANALISIS WAKTU TUNGGU PELAYANAN RESEP RAWAT JALAN DI INSTALASI FARMASI RUMAH SAKIT UMUM UNIVERSITAS KRISTEN INDONESIA JAKARTA TAHUN 2016. *Informatika Kedokteran : Jurnal Ilmiah*, 2(1), 16–26.
- Ndukwe, H., Tayo, F., & Nanbam, S. (2011). Factors Influencing Waiting Time in Outpatient Pharmacy of Lagos University Teaching Hospital Article in International Research Journal of Pharmacy. *International Research Journal Of Pharmacy*, 2(10), 22–26. [www.irjponline.com](http://www.irjponline.com)
- Nurbaity, Alaydrus, S., Zulham, Dewi, C., Ismaniar, H., Wahyuni, I. S., Astari, C., Ervianingsih, & Kurniasih, D. A. A. (2020). *Farmasi Rumah Sakit* (1st ed.). Widiana Bhakti Persada Bandung.
- Paramita, R. W. D., Rizal, N., & Sulistyan, R. B. (2021). *Metode Penelitian Kuantitatif* (3rd ed.). WIDYA GAMA PRESS.

- Priyono, & Marnis. (2008). *Manajemen Sumber Daya Manusia* (T. Chandra (ed.); Pertama, Vol. 1). Zifatama Publishing.
- Rahmiyati, A. L. (2021). *BUKU AJAR KONSEP DASAR PEMBIAYAAN DAN PENGANGGARAN KESEHATAN* (N. Pangesti (ed.); 1st ed.). Ahlimedia Press.
- Rinaldi, S. F., & Mujiyanto, B. (2017). *Metodologi Penelitian Dan Statistik* (1st ed.). BPPSDMK Pusat Pendidikan SDM Kesehatan Kemenkes RI. <https://www.ptonline.com/articles/how-to-get-better-mfi-results>
- Rohman, A. (2017). *Dasar-Dasar Manajemen* (1st ed.). Intengensia Media. [https://repository.widyatama.ac.id/xmlui/bitstream/handle/123456789/6350/Bab 2.pdf?sequence=11](https://repository.widyatama.ac.id/xmlui/bitstream/handle/123456789/6350/Bab%202.pdf?sequence=11)
- Rusli. (2016). *FARMASI RUMAH SAKIT DAN KLINIK* (L. Patria (ed.); 1st ed.). BPPSDMK Pusat Pendidikan SDM Kesehatan Kemenkes RI.
- Sabatina, S., Hariyanti, T., Lelonowati, D., & Sujiono, S. (2020). Overcoming the Length of Waiting Time of Inpatient Drug Service in Pharmaceutical Installation in Hospital X. *Jurnal Medicoeticolegal Dan Manajemen Rumah Sakit*, 9(1). <https://doi.org/10.18196/jmmr.91116>
- Sahlawati, T. (2018). Analisis Waktu Tunggu Pelayanan Resep Obat Di Instalasi Farmasi Unit Rawat Jalan Rumah Sakit Dik Pusdikkes Kodiklat Tni Ad Kramat Jati Jakarta Timur. *Jurnal Kesehatan Andalas*, 2(1), 103–115. <http://ejournal.urindo.ac.id/index.php/jukmas>
- Septini, R. (2019). Analisis Waktu Tunggu Pelayanan Resep Pasien Askes Rawat Jalan Di Yanmasum Farmasi RSPAD Gatot Subroto. In *Tesis*.
- Sriram, S., & Noochpoung, R. (2018). Determinants of hospital waiting time for outpatient care in India: how demographic characteristics, hospital ownership, and ambulance arrival affect waiting tim. *International Journal Of Community Medicine And Public Health*, 5(7), 2692. <https://doi.org/10.18203/2394-6040.ijcmph20182601>
- Swarjana, I. K. (2016). *Statistik Kesehatan* (A. A. C. (ed.); 1st ed.). CV ANDI OFFSET.
- Syahrum, & Salim. (2014). *Buku Metodologi penelitian kuantitatif.pdf* (R. Ananda (ed.)).
- Tim Penyusun Standar Kompetensi Apoteker Indonesia. (2010). Standar Kompetesnsi Apoteker Indonesia. In *Ikatan Apoteker Indonesia*. Ikatan Apoteker Indonesia. [http://www.keepeek.com/Digital-Asset-Management/oced/development/the-world-economy\\_9789264022621-en#.WQjA\\_1Xyu70%23page3%0Ahttp://www.sciencemag.org/cgi/doi/10.1126/science.1191273%0Ahttps://greatergood.berkeley.edu/images/application\\_uploads/Diener-Subje](http://www.keepeek.com/Digital-Asset-Management/oced/development/the-world-economy_9789264022621-en#.WQjA_1Xyu70%23page3%0Ahttp://www.sciencemag.org/cgi/doi/10.1126/science.1191273%0Ahttps://greatergood.berkeley.edu/images/application_uploads/Diener-Subje)

Wanarto, G. B. (2013). *PENILAIAN MUTU PELAYANAN KESEHATAN OLEH PELANGGAN* (I).

WHO. (1993). *How To Investigate Drug Use In Health Facilities*. WHO. [https://apps.who.int/iris/bitstream/handle/10665/60519/WHO\\_DAP\\_93.1.pdf?sequence=1&isAllowed=y](https://apps.who.int/iris/bitstream/handle/10665/60519/WHO_DAP_93.1.pdf?sequence=1&isAllowed=y)

WHO, OEDC, & The World Bank. (2018). Delivering quality health services. In *World Health Organization, World Bank Group, OECD* (Issue July). <http://apps.who.int/bookorders>.

Wijaya, L., & Dewi, D. R. (2017). *MANAGEMEN INFORMASI KESEHATAN II : SISTEM DAN SUBSISTEM PELAYANAN RMIK: Vol. II* (I). BPPSDMK.

Wongkar, L. (2000). Analisis Waktu Pelayanan Pengambilan Obat di Apotek Kimia Farma kota Pontianak tahun 2000. *Universitas Indonesia*, 32, 2000.